rma form

RMA FORM

Customer   ....

....

....

Date of purchase   ....

Maintenance contract validity   ....

Product   <> Rigi/Saenits   <> Pilatus/Titlis   <> Eiger

name   <> Other (e.g. Tape)

Serial no. of device   ....

Defect   ....

(please describe   ....

in detail)   ....

....

I can be contacted by   <> Telephone ....

                             <> E-mail ....

Replacement   <> Repair device and ship back

                             <> Send new device (defective device will be sent
                                     to Archivista Ltd within 14 days!)

Mode of dispatch   <> Swiss Post

for repaired or new   <> DHL

device   <> Other

Place and time   ....

Please leave empty; for internal use only

RMA number   ....

Contact person   ....

Measure taken   ....

ARCHIVISTA